

WAVERLEY BOROUGH COUNCIL

EXECUTIVE

9 FEBRUARY 2021

Title:

ICT Strategy

Portfolio Holder: Cllr P Clark, Portfolio Holder for Business Transformation and IT

Head of Service: David Allum, Head of Business Transformation

Key decision: Yes

Access: Public

1. Purpose and summary

1.1 To seek approval of the draft ICT Strategy 2021-2024.

2. Recommendation

2.1 That the Executive recommend to Council that the ICT Strategy 2021-2024 be approved.

3. Reason for the recommendation

3.1 The existing IT Strategy was agreed in 2016 and now is an appropriate moment to revise and update our approach.

3.2 IT is increasingly fundamental to the way we deliver services as evidenced during

2020 as we sought to amend our model in the light of Covid. It is also a vital component as we now respond to the post Covid fiscal challenges.

3.3 The draft Strategy is appended to this report along with a glossary of terms, a financial overview and additional detail on the cyber challenge we must prepare for.

4. Relationship to the Corporate Strategy and Service Plan

4.1 This correlates with the “Health and Wellbeing of our residents” priority and in particular the new ways of working described in the corporate strategy.

5. Implications of decision

5.1 **Resource (Finance, procurement, staffing, IT)**

No immediate implications. The decision will set a strategic direction. Any subsequent actions with resource implications will be subject to a separate decision process.

5.2 Risk management

The corporate strategy risk register highlights the importance of an effective infrastructure to enable governance and operational activity.

5.3 Legal

No immediate implications.

5.4 Equality, diversity and inclusion

There are no direct equality, diversity or inclusion implications in this report. Equality impact assessments are carried out when necessary across the council to ensure service delivery meets the requirements of the Public Sector Equality Duty under the Equality Act 2010.

5.5 Climate emergency declaration

The primary contributions envisaged in the Strategy are:

- Preference of the use of i-gels as a default solution for home working as opposed to the higher emissions lap-top alternative
- The drive to automation which produces less emissions than alternative contact options.

6. Consultation and engagement

6.1 The Strategy was considered at the Value for Money/Customer Services Overview and Scrutiny Committee and has been adjusted to reflect the views expressed. In particular the addition of the financial overview annexe.

7. Other options considered

7.1 None as the alternative is to proceed without an ICT Strategy.

8. Governance journey

8.1 If approved this report will next be presented to Full Council.

Annexes:

Annexe 1 - Draft ICT Strategy
Annexe 2 - Financial Overview
Annexe 3 - Cyber Analysis
Annexe 4 - Glossary of Terms

Background Papers

There are no background papers, as defined by Section 100D(5) of the Local Government Act 1972).

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Agreed and signed off by:

Legal Services: N/A

Head of Finance: N/A

Strategic Director: Considered at Senior Management Team on 6/11/20

Portfolio Holder: 22/12/20